PIASTA Welcome Week

Who, What, Where? A Short Guide to the University
Welcome to our information session!

Write to us in the Chat:

What extracurricular activities or responsibilities do you think you can manage while pursuing your studies at the university?
Guide to Universität Hamburg

1. Who can help me organize my studies?
2. Who can help me with questions and problems?
3. What additional learning opportunities are available?
4. How can I get politically and (inter)culturally involved?
5. What leisure activities does the University offer?
1. Who can help me organize my studies?
Organizing studies

- Campus Center
- Regional Computing Center (RRZ)
- State and University Library (StaBi)
- Around the faculty
- Studierendenwerk Hamburg
Campus Center

- Applications and admissions
- Enrollment
- All further administrative processes during your studies (e.g., semester public transport pass and semester contribution)
- Erste Hilfe information booklet for students

Service Point and Service Telephone
First point of contact for any questions about studying at Universität Hamburg

Information and Advising on the Phone: Studies: Universität Hamburg (uni-hamburg.de)

Campus Center Forum
Online information and advising

Information and Advising Online: Studies: Universität Hamburg (uni-hamburg.de)
Studierendenwerk Hamburg

Accommodation
- 26 residence halls with around 4,400 places
- Counselling Centre Accommodation (BeWo) for questions about accommodation

Student financing
- Federal student loan scheme, grants, scholarships, and funding abroad
- Counselling Centre for Study Financing (BeSt) for questions about financing your studies

Social and international affairs
- Social, personal, and financial problems
- Students with children, international students, and students with chronic illnesses
- Counselling Centre for Social and International Affairs (BeSI) for questions about social or international affairs

Studying as a parent
- Childcare centers
- Accommodation for single student mothers
- Flexible childcare services at Family Service

Home: STW Hamburg (stwhh.de)

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Regional Computing Center (RRZ)

- STiNE
- Wi-Fi and VPN
- University email
- Software for your studies
- Technical support
- Equipment rental

Contacting the RRZ:

Tel: +49 40 42838-7790, Mon–Fri: 9 am–4 pm
rrz-serviceline@uni-hamburg.de
State and University Library Carl von Ossietzky (Stabi)

- Digital catalog
- Workstations
- Database access
- Borrowing and picking up books
- Central library for all subjects
- ONLY subject-specific books in departmental libraries

mehrsprachig | SUB Hamburg (uni-hamburg.de)
Around the faculty: academic office and departmental student representative committee

**Academic office:**

- First point of contact for questions about planning and organizing your studies
- STiNE (e.g., course selection, entry of completed coursework, and examination registration)
- Advice on required and elective subjects

**Departmental student representative committee (FSR):**

- Organization of orientation modules (OEs)
- Student advising service for study-related matters

[Further advising bodies: Studies: Universität Hamburg (uni-hamburg.de)]
2. Who can help me with questions and problems?
Campus Center

Center for Academic Advising

- Services for prospective students, including refugees
- Advice on all questions related to your studies (e.g., performance pressure, stress, exam anxiety, and time management)
- Advice on dealing with doubts regarding studies (continue, change, or drop out?)

Psychological counseling

- For worries and needs (e.g., self-doubt, learning difficulties, and fears)
- Advice on sexual harassment, discrimination, and violence
- Support for students with mental illness (HOPES)
Department of International Affairs and PIASTA

For international students:

- **International student support**: advice on residential, social, and personal matters
- **Björn Stehn (attorney)**: legal advice
- **Dominik Meckel**: advice on scholarships

For all students:

- Studying abroad (Erasmus+, worldwide, scholarships)
- Certificate Intercultural Competence (CIC)
Welcome to the Family Office

at Universität Hamburg

Family-friendly studying
Parental leave
Leaves of absence
Regular childcare
Office for Students with Disabilities and Chronic Illnesses

- Consultations
- Statements for teaching staff and examinations boards
- Organization of visits and events
- Introduction to using assistive technologies
Advice and help

Conflicts related to examinations:

• Ombudspersons (lecturers or student body representatives) in every faculty

 Discrimination during your studies:

• Discrimination Complaints Office for Students

• Goal is discrimination-free environment for studying at Universität Hamburg

Sexual harassment, discrimination, and violence:

• Campus Center Contact and Advising Services

• Discrimination Complaints Office for Students
The semiautonomous sections continue to provide advising services in the following areas:

- For students with disabilities and chronic illnesses
- For international students
- For women and trans, intersex, and nonbinary people
3. What additional learning opportunities are available?
Additional learning opportunities

- Writing Center
- Campus Center
- PIASTA
- Learning other languages
- Campus Center and Center for Academic Advising
PIASTA seminars and workshops

Diversity skills
- Intercultural experience
- Anti-racist ways of thinking and acting

Most of the workshops and seminars in the area of diversity skills are recognized as Component A of the Certificate Intercultural Competence (CIC).

General study skills
- Public speaking
- Communication and presentation skills
- Time management during your studies
Writing Center

Writing Workshops

Individual Consultations

Weekly Write-ins

In cooperation with PIASTA

Info-Event – Academic Writing and How the Writing Center Can Help
- Friday, 06.10.23, 11:30 in English
- Register on UHH Join
Career Center

- Advising
- Mentoring
- Application coaching
- Seminars and workshops
- Career days

Career Center – Getting off to a good start:
Universität Hamburg (uni-hamburg.de)
Campus Center

Workshops

• Orientation
• Motivation
• Organizational skills
• Mental health


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Learning languages at the University

**General languages: levels A1–B1** with course fees

**University Language Center: levels B2–C2** free of charge

**PIASTA**: language cafés and language tandems

Languages offered: Arabic, Chinese, Danish, Dutch, English, French, German as a foreign language, German Sign Language, Italian, Japanese, Korean, Latin, Low German, Portuguese, Russian, Spanish, Swedish, Turkish

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4. How can I get politically and (inter)culturally involved?
## Political and (inter)cultural involvement

<table>
<thead>
<tr>
<th><strong>ASTA (student council)</strong></th>
<th><strong>PIASTA</strong></th>
<th><strong>Student associations and initiatives</strong></th>
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<tbody>
<tr>
<td>Appointed by the elected student parliament</td>
<td>• Welcome Week</td>
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<tr>
<td>• Represent students in politics, administration, and public</td>
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<td>• Support students with problems at the University</td>
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<td>• Welcome Week, cultural courses, and political educational activities</td>
<td>• Welcome Buddy Program</td>
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<td>• International nights</td>
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<td>• Cultural events and leisure activities</td>
<td>• Seminars and workshops</td>
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<tr>
<td>• Language cafés</td>
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<tr>
<td>• Language tandems</td>
<td>• PIASTA Support Café</td>
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<tr>
<td>• PIASTA : Universität Hamburg (uni-hamburg.de)</td>
<td>Here are just some:</td>
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<td></td>
<td>• Internships abroad with AIESEC</td>
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<td></td>
<td>• Make the world a better place with Enactus</td>
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<td></td>
<td>• University Players</td>
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<td>• ESGroovt</td>
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<td>• Queer-Section</td>
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**Welcome-Event – Queer-Section**
- Thursday, 05.10.23, 16:00 Uhr in English & German
- Register on UHH Join
5. What leisure activities does the University offer?
## Leisure activities

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<tr>
<th>University Sports</th>
<th>Music</th>
<th>Theater</th>
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<tbody>
<tr>
<td>• Indoor</td>
<td>• Choir</td>
<td>• University Players</td>
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<tr>
<td>• Outdoor</td>
<td>• Orchestra</td>
<td>• Kalliope Theater</td>
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<tr>
<td>• Online activities</td>
<td>• Jazz band</td>
<td>• <a href="https://www.uni-hamburg.de/lp-oeffentlichkeit/uni-hoch-kultur/kulturformate-der-uhh.html">https://www.uni-hamburg.de/lp-oeffentlichkeit/uni-hoch-kultur/kulturformate-der-uhh.html</a></td>
</tr>
<tr>
<td>• Trips and outings</td>
<td>• <a href="https://www.unimusik.uni-hamburg.de/mitmachen.html">https://www.unimusik.uni-hamburg.de/mitmachen.html</a></td>
<td>• <a href="https://www.uni-hamburg.de/campuscenter/campus-leben/freizeit.html">https://www.uni-hamburg.de/campuscenter/campus-leben/freizeit.html</a></td>
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<tr>
<td>• BEAT! (student health management)</td>
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<td>• <a href="https://www.hochschulsport.uni-hamburg.de/">https://www.hochschulsport.uni-hamburg.de/</a></td>
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Free ticket for new students

• For all students in the first and second semester
• Valid for 4 months - from November to February
• Free access to over 40 cultural institutions in the city, including:
  • *Elbphilharmonie, Hamburg State Opera* or the *Thalia Theater*
  • Please note that the availability of free tickets at some institutions is limited. For more information, please visit: [https://meinefreikarte.de/](https://meinefreikarte.de/)
• You can pick up your free ticket from the [ASTA office](#) upon presentation of your student ID.
Communication

STiNE

- Not an email system—an internal news portal run by the University
- Linking to Surfmail: STiNE portal → Account → Forward messages to uni-mail-account → Change

Surfmail (@studium.uni-hamburg.de)

- All students have their own University email address
  - Instructional video to set up your student email address (DE/EN)

- Important! When communicating with teaching staff, academic advisors, classmates, and any other university staff, **you should always send mails using your uni-hamburg.de email address**.

- Linking to your private email address:
  - Surfmail → Filters → Forward → enter desired email address → Save

20 March 2023
Online survey about Welcome Week

• We work hard to plan events and activities and would love to get your feedback.

• Our team will hand out a QR code for a questionnaire at in-person events. After you have taken part in your last event of the week, let us know how the week went for you.

• No QR code? No problem. At the end of Welcome Week, we can also give you an email link for the online questionnaire.

• After your last event at the end of the week, take a few minutes to answer the questions.

    Thank you!
Write to us in the chat:

Would you like to get involved politically, culturally, or interculturally on campus?
Where?

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Thank you for your time!

Time for questions😊