PIASTA Welcome Week

Who, What, Where? A Short Guide to the University
Welcome to our information session!

Write to us in the Chat:

What do you think you can do alongside your studies at the University?
Guide to Universität Hamburg

1. Who can help me organize my studies?
2. Who can help me with questions and problems?
3. What additional learning opportunities are available?
4. How can I get politically and (inter)culturally involved?
5. What leisure activities does the University offer?
1. Who can help me organize my studies?
Organizing studies

- Campus Center
- Regional Computing Center (RRZ)
- State and University Library (StaBi)
- Around the faculty
- Studierendenwerk Hamburg
Campus Center

- Applications and admissions
- Enrollment
- All further administrative processes during your studies (e.g., semester public transport pass and semester contribution)
- Erste Hilfe information booklet for students

Service Point and Service Telephone
First point of contact for any questions about studying at Universität Hamburg

Information and Advising on the Phone: Studies: Universität Hamburg (uni-hamburg.de)

Campus Center Forum
Online information and advising

Information and Advising Online: Studies: Universität Hamburg (uni-hamburg.de)
Studierendenwerk Hamburg

Accommodation
- 26 residence halls with around 4,400 places
- Counselling Centre Accommodation (BeWo) for questions about accommodation

Student financing
- Federal student loan scheme, grants, scholarships, and funding abroad
- Counselling Centre for Study Financing (BeSt) for questions about financing your studies

Social and international affairs
- Social, personal, and financial problems
- Students with children, international students, and students with chronic illnesses
- Counselling Centre for Social and International Affairs (BeSI) for questions about social or international affairs

Studying as a parent
- Childcare centers
- Accommodation for single student mothers
- Flexible childcare services at Family Service

Home: STW Hamburg (stwhh.de)
Regional Computing Center (RRZ)

- STiNE
- Wi-Fi and VPN
- University email
- Software for your studies
- Technical support
- Equipment rental

Contacting the RRZ:

Tel: +49 40 42838-7790, Mon–Fri: 9 am–4 pm
rrz-serviceline@uni-hamburg.de
State and University Library Carl von Ossietzky (Stabi)

- Digital catalog
- Workstations
- Database access
- Borrowing and picking up books
- Central library for all subjects
- ONLY subject-specific books in departmental libraries

mehrsprachig | SUB Hamburg (uni-hamburg.de)
Around the faculty: academic office and departmental student representative committee

**Academic office:**
- First point of contact for questions about planning and organizing your studies
- STiNE (e.g., course selection, entry of completed coursework, and examination registration)
- Advice on required and elective subjects

**Departmental student representative committee (FSR):**
- Organization of orientation modules (OEs)
- Student advising service for study-related matters

Further advising bodies: Studies: Universität Hamburg (uni-hamburg.de)
2. Who can help me with questions and problems?
Advising

- Campus Center
- Department of International Affairs and PIASTA
- Family Office
- ASTA (student council)
- Office for Students with Disabilities and Chronic Illnesses
- Complaints offices at Universität Hamburg

Campus Navigator of Universität Hamburg (uni-hamburg.de)
Campus Center

Center for Academic Advising

- Services for prospective students, including refugees
- Advice on all questions related to your studies (e.g., performance pressure, stress, exam anxiety, and time management)
- Advice on dealing with doubts regarding studies (continue, change, or drop out?)

Psychological counseling

- For worries and needs (e.g., self-doubt, learning difficulties, and fears)
- Advice on sexual harassment, discrimination, and violence
- Support for students with mental illness (HOPES)
Department of International Affairs and PIASTA

For international students:

- **International student support**: advice on residential, social, and personal matters
- **Björn Stehn (attorney)**: legal advice
- **Nicolai Pudimat**: advice on scholarships

For all students:

- Studying abroad (Erasmus+, worldwide, scholarships)
- Certificate Intercultural Competence (CIC)

International: Universität Hamburg (uni-hamburg.de)
Family Office

Welcome to the Family Office at Universität Hamburg

Family-friendly studying
Parental leave
Leaves of absence
Regular childcare
Office for Students with Disabilities and Chronic Illnesses

- Consultations
- Statements for teaching staff and examinations boards
- Organization of visits and events
- Introduction to using assistive technologies

Studying with Impairments: Universität Hamburg (uni-hamburg.de)
Advice and help

Conflicts related to examinations:
- Ombudspersons (lecturers or student body representatives) in every faculty

Discrimination during your studies:
- Discrimination Complaints Office for Students
- Goal is discrimination-free environment for studying at Universität Hamburg

Sexual harassment, discrimination, and violence:
- Campus Center Contact and Advising Services
- Discrimination Complaints Office for Students

Complaints offices at Universität Hamburg: Studies: Universität Hamburg (uni-hamburg.de)
AStA (student council)

Academic, legal, and personal advising

Advice on federal student loan scheme

Labor law advice

Tax advising for students

Semester public transport pass hardship fund

Advice for students with children

Student-to-student psychological counseling

The semiautonomous sections continue to provide advising services in the following areas:

- For students with disabilities and chronic illnesses
- For international students
- For women and trans, intersex, and nonbinary people

https://www.asta.uni-hamburg.de/
3. What additional learning opportunities are available?
Additional learning opportunities

- Writing Center
- Campus Center
- Learning other languages
- Campus Center and Center for Academic Advising
PIASTA seminars and workshops

Diversity skills
- Transcultural experience
- Anti-racist ways of thinking and acting

Most of the workshops and seminars in the area of diversity skills are recognized as Component A of the Certificate Intercultural Competence (CIC).

General study skills
- Public speaking
- Communication and presentation skills
- Time management during your studies
Writing Center

- Individual consultations
- Writing workshops
- Weekly write-ins
- “Put-off term papers” week
Campus Center

- Advising
- Mentoring
- Application coaching
- Seminars and workshops
- Career days

Career Center – Getting off to a good start:
Universität Hamburg (uni-hamburg.de)
Campus Center

Workshops

- Orientation
- Motivation
- Organizational skills
- Mental health
Learning languages at the University

**General languages:** levels A1–B1 with course fees

**University Language Center:** levels B2–C2 free of charge

**Languages offered:** Arabic, Chinese, Danish, Dutch, English, French, German as a foreign language, German Sign Language, Italian, Japanese, Korean, Latin, Low German, Portuguese, Russian, Spanish, Swedish, Turkish

**PIASTA language cafés and language tandems**

**General Languages:** Universität Hamburg (uni-hamburg.de)

**University Language Center:** Universität Hamburg (uni-hamburg.de)

**Experiencing languages:** PIASTA : Universität Hamburg (uni-hamburg.de)
4. How can I get politically and (inter)culturally involved?
### Political and (inter)cultural involvement

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<th>AStA (student council)</th>
<th>PIASTA</th>
<th>Student associations and initiatives</th>
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<td>Appointed by the elected student parliament</td>
<td>• Welcome Week</td>
<td>Here are just some:</td>
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<td>• Represent students in politics, administration, and public</td>
<td>• Welcome Buddy Program</td>
<td>• Internships abroad with AIESEC</td>
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<td>• Support students with problems at the University</td>
<td>• International nights</td>
<td>• Make the world a better place</td>
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<td>• Welcome Week, cultural courses, and political educational activities</td>
<td>• Cultural events and leisure activities</td>
<td>with Enactus</td>
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<td>• Seminars and workshops</td>
<td>• University Players</td>
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<td>• Language cafés</td>
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<td>• PIASTA Support Café</td>
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<td>• PIASTA : Universität Hamburg (uni-hamburg.de)</td>
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5. What leisure activities does the University offer?
## Leisure activities

### University Sports
- Indoor
- Outdoor
- Online activities
- Trips and outings
- BEAT! (student health management)
- [https://www.hochschulsport.uni-hamburg.de/](https://www.hochschulsport.uni-hamburg.de/)

### Music
- Choir
- Orchestra
- Jazz band
- [https://www.unimusik.uni-hamburg.de/mitmachen.html](https://www.unimusik.uni-hamburg.de/mitmachen.html)

### Theater
- University Players
- Kalliope Theater
Online survey about Welcome Week

- We work hard to plan events and activities and would love to get your feedback.

- Our team will hand out a QR code for a questionnaire at in-person events. After you have taken part in your last event of the week, let us know how the week went for you.

- No QR code? No problem. At the end of Welcome Week, we can also give you an email link for the online questionnaire.

- After your last event at the end of the week, take a few minutes to answer the questions.

Thank you!
Would you like to get involved politically, culturally, or interculturally on campus? Where?
Thank you for your time!

Time for questions😊