

FAQ

Can I register for the tandem service although I'm not a student or an employee of a university or college of Hamburg?

Unfortunately not. We recommend a tandem school in Hamburg: <http://www.tandem-hamburg.de/>
Someone there will be able to help you further!

However, there are always exceptions: If you're in Hamburg as an au-pair or as an intern and you're looking for a German tandem you're welcome to register. Please indicate your occupation when you submit the registration.

For how many languages can I register?

You can register for as many languages as you like. One registration is enough. Please remember that we'll try to find you a tandem partner for each language. This means that if you're looking for five languages, you should consider whether you actually have the time for five tandem partners.

What do I do if my tandem partner doesn't reply?

If we've assigned you a tandem partner and they don't answer, wait one to two weeks. Not everyone replies immediately. If you haven't received a reply in two weeks' time, write us and you'll be assigned someone else.

What do I do if my tandem partner doesn't have any time for me anymore, or if I don't feel at ease with them?

Please do not register again in this case. Just write us, and we'll assign you another tandem partner. In doing so, we take all your data into consideration. If you indicate your favorite pastimes, e.g., we can find a suitable tandem partner for you more easily.

Even though I've registered, I haven't been assigned a tandem partner, yet. Why is that?

This might be because the language you're looking for is either very popular or very rare. English, French and Spanish are highly in demand and, unfortunately, in these cases it can always take a while until you are assigned a partner.

I've never done a language tandem before and I don't know what to do. Are there any guidelines?

There aren't. You can download basic information and suggestions from our tandem website. Here's a helpful link from the tandem school of the University of Bochum: <http://www.slf.ruhr-uni-bochum.de/tandem/tasks-de.html>

If you have any other queries, you're welcome to come to our office hours –with or without your tandem partner – in Room 001 (ground floor) at the PIASTA, Renzelstraße 17, 20146 Hamburg. You'll find a more detailed schedule on the PIASTA website <http://www.uni-hamburg.de/piasta/sprachtandem.html>